

Registered Office- C-9, 8th floor, Reserve Bank of India premises, Bandra-Kurla Complex, Bandra-East, Mumbai-400 051

Corrigendum - 1

Date: 11th May, 2012

This is with reference to NPCI's RFP#2012-13/001 dated 26th Apr, 2012 for 10 Mbps Internet Links. The prospective bidders may please note that:

The revised clauses are given below:

Clause No	Existing Clause	Revised Clause
Section3, 3.1 (1)	The bidder should maintain Service Level Agreement for the proposed Links along with a guaranteed uptime commitment in excess of 99.99% per quarter	The bidder should maintain Service Level Agreement for the proposed Links along with a guaranteed uptime commitment in excess of 99.5% per quarter
Section3, 3.1 (19)	ISP shall have to sign the Service Level Agreement committing at least 99.9% of Internet gateway uptime for service availability. In case, ISP is not able to provide the required uptime of 99.99%, penalty will be applicable.	ISP shall have to sign the Service Level Agreement committing at least 99.5% of Internet gateway uptime for service availability. In case, ISP is not able to provide the required uptime of 99.5%, penalty will be applicable.
Section3, 3.1 (20)	If the services remain down for any reason for more than 2 hours in any single instance including Saturday and Sunday then 0.5% of the proportionate contract value will be deducted as penalty and if Services remain down for 24 hours or more upto one week including Saturdays, Sundays, and holidays then 1% of the proportionate contract value will be deducted as penalty. If, however, services remain down for more than a week then 2% of the proportionate contract value will be deducted as penalty for each such weeks up to two weeks after which the Performance Bank Guarantee will be invoked and NPCI will have right to cancel the order and go for any other ISP.	Any violation in meeting the above SLA requirements, NPCI shall impose a penalty of INR 10,000/- (Indian Rupees Ten Thousand only) for each 15 minutes delay up to 4hours, beyond the 4hours penalty would be INR20,000 for each 15minutes. NPCI reserves its right to terminate the contract in the event of 1) the bidder repeatedly fails to maintain the service levels or 2) the bidder fails to maintain performance parameters of link prescribed by NPCI in scope of work of this RFP, in addition to invoking of Performance Bank Guarantee and NPCI will also have right to cancel the order and go for any other SP.

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Section7, 7.4.1	Bidder who has quoted the lowest will be declared as successful evaluated bidder who will be called L1 Bidder	The Bidder who has quoted lowest will be declared as successful evaluated bidder for Mumbai and Chennai separately. The same bidder will not be declared as L1 bidder at both locations. NPCI reserves right to choose the Next lowest bidder as L1 bidder for any of the locations in case of same bidder is lowest at both locations provided next lowest bidder L2, L3, etc. accepts the price quoted by L1 bidder.
Last date and time for Submission of Bids	16 th May, 2012 3.00 pm	21 st May 2012. 3.00PM

Hence Annexure-2 Commercial Bid format will be revised according.

All other terms and conditions remain unchanged.

MD & CHIEF EXECUTIVE OFFICER
NATIONAL PAYMENTS CORPORATION OF INDIA
C-9, 8th Floor, RBI Premises, Bandra-Kurla
Complex Bandra (E), Mumbai-400 051.

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Annexure C1-a

Commercial Bid Form

(To be included in Commercial Bid Envelope)

To:

Date:

NPCI

Dear Sir,

Re: 10 Mbps Internet link-Mumbai

Having examined the Bidding Documents placed along with RFP, we, the undersigned, offer to provide the required infrastructure in conformity with the said Bidding documents for the sum of Rs.....(Rupees (all inclusive) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to provide 10 Mbps Internet link within the stipulated time schedule.

We agree to abide by the Bid and the rates quoted therein for the orders awarded by NPCI up to the period prescribed in the Bid which shall remain binding upon us. Until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India.

We have complied with all the terms and conditions of the RFQ. We understand that you are not bound to accept the lowest or any Bid you may receive.

Dated this..... Day of.....2012.

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf of

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Annexure C1-b

Commercial Bid Form

(To be included in Commercial Bid Envelope)

To:

Date:

NPCI

Dear Sir,

Re: 10 Mbps Internet link-Chennai

Having examined the Bidding Documents placed along with RFP, we, the undersigned, offer to provide the required infrastructure in conformity with the said Bidding documents for the sum of Rs.....(Rupees) (all inclusive) or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Bid.

We undertake, if our Bid is accepted, to provide 10 Mbps Internet link within the stipulated time schedule.

We agree to abide by the Bid and the rates quoted therein for the orders awarded by NPCI up to the period prescribed in the Bid which shall remain binding upon us. Until a formal contract is prepared and executed, this Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India.

We have complied with all the terms and conditions of the RFQ. We understand that you are not bound to accept the lowest or any Bid you may receive.

Dated this..... Day of.....2012.

(Signature)

(Name)

(In the capacity of)

Duly authorized to sign Bid for and on behalf of

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Annexure C2 a -Commercial Bid Format-Mumbai

10 Mbps Internet Connectivity Leased line at Mumbai DC				
SR NO	DESCRIPTION	QTY	UNIT PRICE (Rs.)	TOTAL(Rs.)
1	10 Mbps (1:1) dedicated internet leased line for Mumbai	1		
	a) One time installation charges	1		
	b) Annual recurring charges	1		
	c) Any Other charges (pls. specify)	1		
(The Annual recurring charges shall include other recurring charges such as CPE rental. The One Time Charges shall include Fibre/ MUX charges)				
Total				
3.	Service taxes		Rs.	
4.	Grand Total		Rs.	
<p>COMPANY'S NAME :</p> <p>OFFER REF. AND DATE :</p> <p>SIGNATURE :</p> <p>DESIGNATION :</p>				

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Annexure C2 b -Commercial Bid Format-Chennai

10 Mbps Internet Connectivity Leased line at Chennai DC				
SR NO	DESCRIPTION	QTY	UNIT PRICE (Rs.)	TOTAL(Rs.)
1	<p>10Mbps (1:1) dedicated internet lease line for Chennai-</p> <p>a) One time installation charges</p> <p>b) Annual recurring charges</p> <p>c) Any Other charges (pls. specify)</p> <p>(The Annual recurring charges shall include other recurring charges such as CPE rental. The One Time Charges shall include Fibre/ MUX charges)</p>	<p>1</p> <p>1</p> <p>1</p>		
Total				
3.	Service taxes		Rs.	
4.	Grand Total		Rs.	
<p>COMPANY'S NAME :</p> <p>OFFER REF. AND DATE :</p> <p>SIGNATURE :</p> <p>DESIGNATION :</p>				